

Product Warranty

GE Lighting

Design is Ultra Cool!

Results:

Combine GE's Ultra ballasts with cool running fixtures to achieve maximum system performance in hot temperatures. GE provides the Ultra Cool™ system certification with high grade fixture systems which means a 5 year 55°C max ambient warranty.

Light your world with a brand you can trust—GE.

GE has been a leader in innovative lighting technologies for over 100 years. Our name on the label is virtually synonymous with dependable, efficient, high-quality products—and that is why we are totally confident in the system performance and reliability of our lamps and ballasts. Also it is why we are willing to back them with a limited warranty that provides excellent coverage against defects in materials and workmanship.

If your GE lamp or ballast, when installed and used properly, fails during its warranty period because of defects in materials or workmanship, our warranties provide for purchase price credits or replacement. Of course, every lamp, ballast and system is different and warranty details vary, so check the individual warranty for your product at <http://genet.gelighting.com/LightProducts/html/warranties.htm>.

System Limited Warranty

(See the GE Consumer & Industrial System and Ballast Limited Warranty for full details and specific lamp cycle requirements.)

GE Lamps Operating on GE Ballasts

	Lamp Warranty ²		Electronic Ballast Warranty ³	Electromagnetic Ballast Warranty
Compact Fluorescent Lamp ⁴	When Operated on GE Programmed Rapid-Start Ballasts	When Operated on GE Instant-Start Ballasts		
High Lumen Biax® Watt-Miser® 25W	3 years after date of purchase	2.5 years after date of purchase	5 years from date of manufacture	-
High Lumen Biax® 40W	2 years after date of purchase	1 year after date of purchase	5 years from date of manufacture	-
Double Biax®: 13-, 18-, 26-watt 4-pin base	1 year after date of purchase		5 years from date of manufacture	2 years from date of manufacture
Triple Biax®: 13-, 18-, 26-, 32-, 42-watt	1 year after date of purchase		5 years from date of manufacture	2 years from date of manufacture
2D®: 10-, 16-, 21-, 28-, 38-watt	1 year after date of purchase		5 years from date of manufacture	2 years from date of manufacture
Linear Fluorescent Lamp ^{1,4}	When Operated on GE Programmed Rapid-Start Ballasts	When Operated on GE Instant-Start Ballasts	Electronic Ballast Warranty ³	Electromagnetic Ballast Warranty
F32T8, F32T8WM	3 years after date of purchase	2.5 years after date of purchase	5 years from date of manufacture	-
F28T8/XL, F32T8/XL, F32T8/XL/HL, F32T8/XL/WM	4 years after date of purchase	3 years after date of purchase	5 years from date of manufacture	2 years from date of manufacture
F32T8SXL, F32T8/25W	4.5 years after date of purchase	4 years after date of purchase	5 years from date of manufacture	-
F14T5HE, F21T5HE, F28T5HE, F35T5HE, F54T5HO, F54T5/WM	4 years after date of purchase	-	5 years from date of manufacture	-
F14T5/WM, F21T5/WM, F28T5/WM, F35T5/WM	3.5 years after date of purchase	-	5 years from date of manufacture	-
F28WTS/HL	3 years after date of purchase	-	5 years from date of manufacture	-
F96T8, F96T8/HO	-	2 years after date of purchase	5 years from date of manufacture	-
F96T8/XL, F96T8/XL/WM, F96T8/XL/WMP	-	3 years after date of purchase	5 years from date of manufacture	-
HID High Watt Lamps ⁴			Electronic Ballast Warranty ³	Electromagnetic Ballast Warranty
CMH® ConstantColor® SPXX: 250-, 320-, 350-, 400-watt	1 year after date of purchase		5 years from date of manufacture	2 years from date of manufacture
PulseArc®: 250-, 320-, 350-, 400-watt	1 year after date of purchase		5 years from date of manufacture	2 years from date of manufacture
HID Low Watt Lamps ⁴	Wattage/Type		Electronic Ballast Warranty ³	Electromagnetic Ballast Warranty
CMH® PAR	PAR20, PAR30L, PAR38, PAR64	6 months after date of purchase	5 years from date of manufacture	-
CMH® MR16	All	6 months after date of purchase	5 years from date of manufacture	-
CMH® GU6.5	All	6 months after date of purchase	5 years from date of manufacture	-
CMH® G12	39W, 70W, 70W Ultra	12 months after date of purchase	5 years from date of manufacture	-
	20W, 150W	6 months after date of purchase	5 years from date of manufacture	-
CMH® G8.5	39W, 70W, 70W Ultra	12 months after date of purchase	5 years from date of manufacture	-
	20W	6 months after date of purchase	5 years from date of manufacture	-
CMH® Double-ended	All	12 months after date of purchase	5 years from date of manufacture	-

Visit www.gelighting.com/warranty for all warranty provisions and details

¹ Includes GE covRguard® lamps

² After date of purchase

³ Contingent upon maximum rated case temperature; 36 or 60 months as specified on www.gelighting.com

⁴ Fluorescent operating at 4,000 hours per year, high intensity discharge at 5,000 hours per year.

Ballast Remedy: GE will, at its option, either (1) provide a credit to Purchaser equal to the current price GE charges Purchaser for the ballast and, in GE's discretion, either retain a service provider to install the replacement ballast or pay a reasonable labor allowance that is pre-approved by GE, or (2) refund the purchase price paid to GE for the ballast. GE reserves the right to examine failed lamps and/or ballasts to determine the cause of failure and patterns of usage.